Hover your cursor over “Quick Links” to get a drop-down menu. From the drop-down menu, select “Pay Online.”

Next, select and click on “Trash & Sewer Service”
You will be redirected to our online payment site; this is a legitimate redirection. Tyler and Tyler Technologies are the City’s payment systems.
Click on “Citizen Self Service”.

Next you will set up a new online payment account by using the “Sign up” link.
Create an account by typing in your email address, create a password, first name and last name. Click "Sign up."

You will then be sent a verification email. Check the email you signed up with for the confirmation email. Click the verification link in the email.

Click "Accept Cookies."

Sign in using the email and password you signed up with. If you do not see the next screen, please go back to www.SierraVistaAZ.gov and repeat the first steps to pay online.
You may receive this pop-up notification. Click “Yes.”
Click on “Utility Billing.”

Click “Link to Account.”

Enter your Account Number and Customer ID. (Found on your bill)
Once you have successfully signed in, you will see the screen below. You can manage and pay bills from this screen.