Customer Service
Our goal is to provide safe, efficient, and reliable transportation for all of our customers, and our staff is trained to provide quality customer service.

Feel free to visit our Transit Center office at 2050 E. Wilcox Drive should you need information, have questions, comments, or suggestions.

You may also call us at (520) 417-4888 or email us at VistaTransit@SierraVistaAZ.gov.

Cash Fares
- Regular: $1.25
- Active Duty Military: $1.00
- Senior Citizen (age 65+): $0.60
- Disabled Citizen: $0.60
- Student (grades K-12 & college): $0.60
- Paratransit Service: $2.00

PASSES (UNLIMITED RIDES)
- Monthly Regular: $40.00
- Monthly Discounted*: $20.00
- One-Day Pass: $3.00

Book of 20 Tickets
- Regular: $25.00
- Discounted*: $12.00
- Paratransit Service*: $40.00

*Discounts for seniors, the disabled, and students.

Holidays—No Bus Service

Tarifas del Autobús Pases (Sin Limite)
- Pase Mensual: $40.00
- Pase con descuento*: $20.00
- Pase un Día: $3.00

Libro de 20 Boletos
- Regular: $25.00
- Con descuento*: $12.00
- Servicio al domicilio: $40.00

*Para las personas de la tercera edad, los discapacitados y los estudiantes.

Día Festivo—No Hay Servicio de Autobús
Día de Año Nuevo, Martin Luther King Jr. Día, Día del Presidente, Día de Comemoración a los Caídos, Día de Independencia, Día del Trabajo, Día de los Veteranos, Día de Acción de Gracias, el viernes negro, Navidad y el Día de Navidad.

Vista Transit Bus Routes
There are three bus routes serving the City of Sierra Vista Monday through Friday, plus two Saturday routes, one to Fort Huachuca. The map on the other side of this EZ Guide shows each of the routes and the major destinations it serves.

Catching Vista Transit at a Bus Stop
You can catch the bus at any signed bus stop. Vista Transit bus stops are located throughout the City of Sierra Vista and Fort Huachuca. Bus Stop locations are shown on the EZ Guide map.

Bus Schedules
A chart at the bottom of the map shows the hours for each Vista Transit route. For a detailed schedule or help planning your trip, call (520) 417-4888.

Our schedules are also available online at VistaTransit.org. Our complete printed Ride Guide with schedules is available at our Transit Center office.

Paratransit Service for Persons with Disabilities
Vista Transit’s paratransit bus service is available Monday through Saturday for registered customers with disabilities. Paratransit service can pick you up at your home and take you to virtually any destination within the Sierra Vista city limits, then bring you home later for $2 per one-way trip.

Eligible customers may make an appointment for this service by calling (520) 417-4888. Reservations must be made one day prior to day of travel, Monday through Friday, between the hours of 7:00 a.m. and 4:00 p.m. Application forms for paratransit services are available at the Transit Center or online at VistaTransit.org.

All Vista Transit buses are wheelchair accessible.

Title VI Notice to the Public
Notifying the Public of Rights Under Title VI
City of Sierra Vista | Vista Transit
The City of Sierra Vista/Vista Transit operates its programs and services without regard to race, color, national origin, or disability in accordance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA). Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the City of Sierra Vista/Vista Transit.

For more information on the City of Sierra Vista/Vista Transit’s civil rights program, and the procedures to file a complaint, contact the Transit Administrator (520) 417-4888; or visit the Transit Center at 2050 E. Wilcox Avenue, Sierra Vista, AZ 85635. For more information, visit VistaTransit.org.

A separate complaint may be filed with the Federal Transit Administration (FTA) by filing a complaint directly with the corresponding offices of Civil Rights, FTA, ATIN Complaint Team, East Building, 5th Floor-TOR 1200 New Jersey Avenue SE, Washington, DC 20590.

Aviso al Público Sobre los Derechos Bajo el Titulo VI
La Ciudad de Sierra Vista/Vista Transit se asegura de cumplir con el Titulo VI de la Ley de los Derechos Civiles de 1964, Seccion 504 de la Ley de Rehabilitación de 1973 y La Ley de ciudadanos Americanos con Discapacidades de 1990 (ADA). El nivel y la calidad de los servicios de transporte serán provistos sin consideración a su raza, color, o pase de origen. Para obtener más información sobre la Ciudad de Sierra Vista/Vista Transit’s programa de derechos civiles, y los procedimientos para presentar una queja, contacte al Administrador de Tránsito (520) 417-4888; o visite nuestra oficina administrativa Vista Transit a 2050 E. Wilcox Avenue, Sierra Vista, AZ 85635. Para obtener más información, visite VistaTransit.org.

El puede presentar un separado queja con Federal Transit Administration (FTA) mediante la presentación de una queja directamente con las oficinas correspondientes de Civil Rights, FTA, ATIN Complaint Team, East Building, 5th Floor - TOR 1200 New Jersey Avenue SE, Washington, D.C. 20590.

Para más información sobre el Programa de Derechos Civiles la Ciudad de Sierra Vista/Vista Transit visite VistaTransit.org.

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